

To: Harris County Water Control & Improvement District #36

Attention: Billie Vasquez

From: Bill & Barbara Anders

Barbara & I just want to thank all of you guys at WC&ID #36 for the fantastic job you all do. Our power went out on Friday, 9/12/08 at about 6:30PM. That was way before there was any bad weather of Hurricane Ike. I guess my power anticipated the wind, rain and down trees and thought it would get a head start on not working. Of course as with all emergency service workers, we work regardless of the weather. Barbara went to our son's home before the storm and the power outage here. I went to work at 8 PM Friday and came back home on Sat at 4 PM. No power. No problem because I had WATER & I could use the TOLIET. I could survive in comfort with that. With old fashion natural gas water heater I could take a hot or cold or tepid shower. What ever made me feel better. For 16 days we did not have any commercial electrical power. But we had WATER & SEWER. For that we say thanks. I know you guys work hard to assure we had that water & sewer way before, during & after the storm. And I suspect you guys suffered damages at your homes and were also without power, you worked to make sure we had service. Again we say thanks for your service so we have our creature comfort and necessity of water. Hurricane Ike did not deter to fine services of WC&ID #36.

So, Barbara & I thought the cookies would go good with morning coffee or whatever libation you enjoy. Dr Pepper or Cokes is where the younger generation get their caffeine. It's just a token of our appreciation for a job well done. Please share the cookies and express our thanks to the guys & gals in the shop. God Bless All of You.

Yours In Service,

A handwritten signature in cursive script that reads "Bill & Barbara Anders". The signature is written in dark ink and is positioned below the typed name.

Bill & Barbara Anders