



Harris County Water Control & Improvement District No. 36

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"A Recognized SUPERIOR WATER DISTRICT and a 'WATER SMART' Participant"

Update on Your New Water Meter

In July 2017, we started a meter change out project, and are currently working on changing out all the water meters in the Cloverleaf subdivision. This will continue over the next couple of months. This is very important to maintaining water conservation and good accountability for all of our water use.

There are a few things to keep in mind about your new water meter:

1. Your water meter now has a digital face, which that is solar powered and will only activate when light hits the panel.
2. Your water meter now has two numbers that are unique to it. 1 - The meter number, it is etched into the brass part of the meter. 2 – The MXU number identifies the actual digital part that shows the read of your meter.
3. **DO NOT OPEN YOUR METER BOX.**
 - a. By opening up your meter box, you take a risk of damaging the lid, antenna, box and/or meter. Any damages to these items or any other District property can be charged to the landowner and/or the account holder.
 - b. If you ever have a question about the read on your meter, you must call to request a data log. This will create a service order for a field technician to arrive at your property, and administer a data log. This will reveal a couple months of water usage history.
 1. At this time, a data log will be at no charge, for only once every 12 billing cycles. Any additional data logs will be charged a service fee of \$25.00 per request. (If your reads were incorrect for any reason, your fee will be reimbursed.)

Thank you for your patience and understanding during this transition process.