



# NOTICE OF WATER & WASTEWATER RATE INCREASE

March 24, 2026

Dear Valued Customer:

The City of Houston adjusts water and wastewater rates each year on April 1 as required by City ordinances.

These adjustments may include:

- An automatic inflation adjustment based on the Houston-area Consumer Price Index. The inflation adjustment for April 1, 2026, is 1.37%.
- Scheduled rate adjustments adopted through the City's 2021 Water & Wastewater Cost of Service Rate Study (Rate Study) (Ordinance No. 2021-515), which established a five-year plan to ensure the utility system can continue to operate, maintain and improve critical water and wastewater infrastructure, protect the financial integrity of the utility system, and meet other system obligations. The Rate Study adjustment for April 1, 2026, is 6.5%. (the average rate increase across all customers will be 7.87% for combined water and wastewater service)

New Rates and Charges specific to treated and untreated water accounts are as follows:

Classification	Rate
<b>Contract - Treated Water</b>	
• Airgap	$P \times \$4.73$ plus $(P-M) \times \$1.26^*$
• Non-Airgap	$P \times \$5.29$ plus $(P-M) \times \$1.26^*$
GRP Area 2	\$3.79
GRP Area 3	\$2.78
<b>Contract - Untreated Water</b>	\$0.993608 per 1,000 gallons
<b>Untreated Water (Non-contract)</b>	If $(P - M) > 10\% M$ , $S = P * R * 5\%$ (M: Max Qty in Contract)
0 - 10,000,000 gallons	\$2.214693 per 1,000 gallons
11,000,000 - 20,000,000 gallons	\$1.990021 per 1,000 gallons
21,000,000 - 50,000,000 gallons	\$1.876866 per 1,000 gallons
51,000,000 - 150,000,000 gallons	\$1.763478 per 1,000 gallons
151,000,000 & up gallons	\$1.706901 per 1,000 gallons

\* Note:

P = Total water delivery during the month in thousand gallons, except if the minimum monthly specified in the customer's contract is greater than P, P shall equal M.

M = Minimum monthly amount of water specified in the customer's contract expressed in units of one thousand gallons.

Additional information may be found in the [Rates and Prices](#) or [Billing and Payment](#) sections of your contract or you may visit [www.houstontx.gov/codes/](http://www.houstontx.gov/codes/) (Sections 47-61 and 47-84 et seq.).

If you have specific questions about your bill, please contact Utility Billing at [Contract.Water@houstontx.gov](mailto:Contract.Water@houstontx.gov) or call 832-394-9375.